

UNITED BANK'S PERSONAL

Switch Kit

Welcome to United Bank!

Thank you for choosing United Bank. We're thrilled to have you as a customer and look forward to meeting your needs and exceeding your expectations.

At United Bank, we want to make banking as easy as possible for our customers. We know you're busy and don't have time to worry about banking. So, our goal is to get you the right products and then back them up with convenience-enhancing tools and superior customer service.

The first step is to get your accounts switched to United Bank and this easy-to-use kit should help.

Your Switch Kit includes:

- 5 Simple Steps for Switching to Your New United Bank Checking Account
- Switching Worksheet
- Switching Forms
 - Automatic Payment Cancel Form
 - Automatic Payment Switch Form
 - Financial Partner Notification Form
 - Account Closing Request Form
- Switching To-Do List



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800.423.7026



5 Simple Steps

Switching to Your New Checking Account

Follow these easy steps to complete your transfer to United Bank.

**Call
800.423.7026
if you have
questions!**



Download the
UB MOBI APP



1 Sign up for online banking.

Go to unitedbank.com and click on the Consumer/Small Business Customer box in the upper right hand corner to start the enrollment process. You will need your account number to enroll.



You will need your **account number** to complete the enrollment process.

2 Stop using your old checking account.

Do not close your account or remove all funds until you are certain all outstanding items have cleared and all automatic transactions have been switched to your new account.

3 Switch automatic and recurring transactions.



Complete within 30 days to minimize interruptions

You'll need to redirect payments to/from your new United Bank account. If you'd like to send written notice, **an Automatic Payment Switch form is on page 7.**

You will need to compile, notify, and update information with

- Direct deposits into your account from vendors, merchants or financial institutions
- Payments from you to utilities, loans, subscription services, and other vendors
- Switching Worksheet - pg 4

4 Update your account information with financial services providers.



Complete within 30 days to minimize interruptions

These include your mortgage, internet, gas, electric, etc.

5 Close your old checking account.

Once you are certain all items have cleared and automatic transactions switched, you should close your old business checking account. We've included an Account Closing Request Form in this kit for your convenience.



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Switching To-Do List

You can monitor your progress using this handy checklist

Tip Shred or destroy your remaining unused checks, deposit slips, and debit cards. **This will help prevent the accidental use of your old account.**

✓ Task

Open Personal Checking Account

Download UB Mobi App

Order Checks & Deposit Forms

Enroll in Online Banking

Activate UB Debit

Update Info With Payroll Company

You will need a voided check.

COMPLETE LAST

Verify All Old Checks Cleared

Destroy Old Checks and Debit Cards

Close Old Accounts

Switch All Automatic Drafts, Deposits and Transfers - Switching Worksheet

| <input type="checkbox"/> | Company Name |
|--------------------------|--------------|
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | |

Congratulations! You have successfully moved over to UB personal checking. Contact **800.423.7026** if you have questions.

Switching Worksheet

Use this worksheet to compile the information you need to switch automatic transactions and close your old account.



You'll need to have the following information handy when adding payees in online banking: **biller name, billing address, phone number, and your account number.**

Your New UB Checking Account Information

New UB Account # _____

New UB Routing # _____

New UB Consumer Debit Card # _____



Complete within 30 days to minimize interruptions

Recurring Payments **To Your Account** (Credits) (Ex: Payroll)

| Company/Payer | Account # | Next Scheduled Payment Date | Amount | Date Payer Notified | First Payment Date to New UB Account |
|---------------|-----------|-----------------------------|--------|---------------------|--------------------------------------|
| | | | | | |
| | | | | | |
| | | | | | |

Recurring Payments **From Your Account** (Debits) (Ex: Utilities, TV/Internet, Mortgages, Home/Auto Insurance)

| Company/Payer | Account # | Next Scheduled Payment Date | Amount | Date Payee Notified | New Payment Method (check, debit, credit, online payment) |
|---------------|-----------|-----------------------------|--------|---------------------|---|
| | | | | | |
| | | | | | |
| | | | | | |



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Switching Forms

These forms will make the switching process easier for you. Make sure you complete all the required information and sign the form before you mail it to the recipient.

Automatic Payment Cancel Form - pg 6

Use this to cancel automatic payments from your account. These could include utility, loan, vendor and subscription payments.

Automatic Payment Switch Form - pg 7

Use this form to switch automatic payments from your old account to your new United Bank account. These could include utility, loan, vendor and subscription payments.

Account Closing Request Form - pg 8

This form can be used to close your old personal banking account after you are certain all items have cleared and automatic transactions switched to your new account.

Please be aware that the institutions, organizations and individuals you are notifying might require additional information or that the request be made in person.

Tip

Keep all sensitive information secure and consider shredding any printouts when you complete the process. Caution should be taken when transmitting documentation via email.



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Request to Cancel an Automatic Payment Form

| | | | | |
|------|-----------|---------|----|-----|
| Date | Bank Name | Address | | |
| | | City | St | Zip |

RE: CANCELLATION OF AUTOMATIC PAYMENT

Account #: _____

I am withdrawing my authorization for you to deduct any automatic payments that are currently set up for the account number above.

Please change your records, effective immediately, so that my electronic payments to you are stopped from the account below:

| Bank Name | Account # | Routing # | Payment Amount |
|-----------|-----------|-----------|----------------|
| | | | |

If you have any questions regarding this request, please contact me at the phone number below.

Thank you for your assistance.

| | | | |
|---------------|---------|----|-----|
| Customer Name | Address | | |
| Phone | City | St | Zip |



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Request to Switch an Automatic Payment Form - Written Notice

| | | | | |
|------|-------------------|---------|----|-----|
| Date | Organization Name | Address | | |
| | | City | St | Zip |

RE: BANK CHANGE FOR AUTOMATIC PAYMENTS

Account #: _____

I currently have my electronic payment(s) deducted from the following account:

| Bank Name | Account # | Routing # |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Please change your records, effective immediately, so that my electronic payment(s) are now deducted from my UB Bank account.

| Bank Name | Account # | Routing # | Payment Amount |
|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

If you have any questions regarding this request, please contact me at the phone number below.

Thank you for your assistance.

| | | | |
|---------------|---------|----|-----|
| Customer Name | Address | | |
| Phone | City | St | Zip |



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Account Closing Request Forms

| | |
|----|------|
| To | From |
| | |

Re: Request to Close Accounts _____ Date _____

Please accept this letter as my written authorization to close the following account(s) at your financial institution. All of my transactions have cleared, and I have stopped all automatic debits and credits to my account.

Please close the following account(s):

| | |
|--------------------|--|
| Checking Account # | |
| Authorized Signer | |
| Authorized Signer | |

| | |
|--------------------|--|
| Checking Account # | |
| Authorized Signer | |
| Authorized Signer | |

| | |
|--------------------|--|
| Checking Account # | |
| Authorized Signer | |
| Authorized Signer | |

| | |
|-------------------|--|
| Savings Account # | |
| Authorized Signer | |
| Authorized Signer | |

Please issue a check for any remaining balances and send it to my attention at the following name and address:

| | | |
|-----------|----|-----|
| Full Name | | |
| Address | | |
| City | St | Zip |

Your prompt attention to this matter will be greatly appreciated.

Thank you.



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