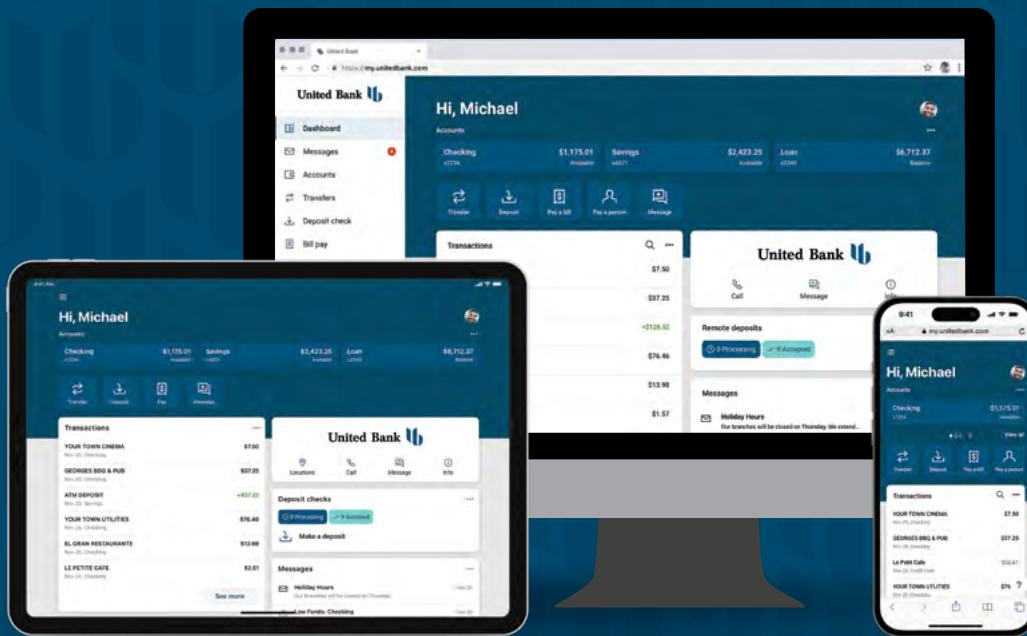


United Bank 

SYSTEM UPGRADE

AUGUST 2025

WELCOME TO YOUR NEW DIGITAL BANKING EXPERIENCE



Connect to your United Bank accounts at home and on-the-go. Our application works seamlessly across your devices and is built with advanced technology to deliver consistent experience.

Your Money, Wherever You Need It

Access your accounts on any device with a fast, secure, and reliable experience.

Built for iPhone and Android

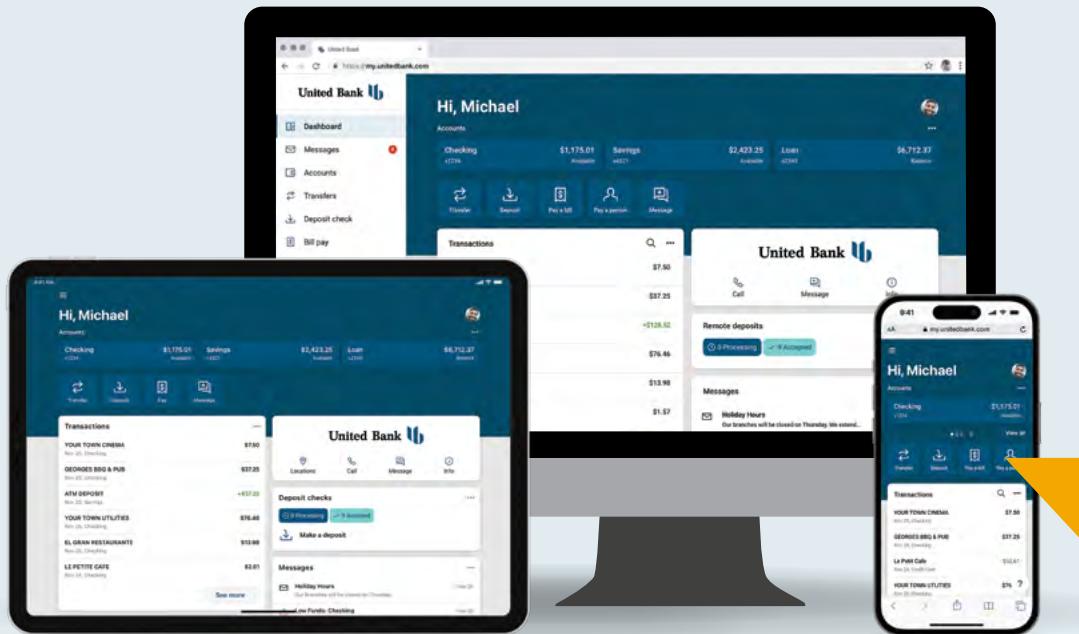
Our apps are custom-built for your device, offering the best experience on both Apple and Android smartphones and tablets.

Track Your Finances at a Glance

See your balances, search your transaction history, and organize details with notes, images, and custom tags.

Pay Bills and Send Money

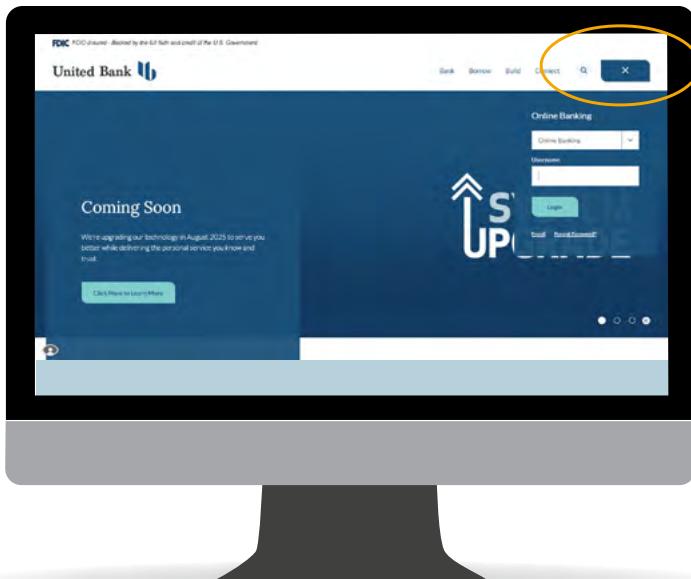
Easily pay bills or transfer money to friends and family – quickly, safely, and on your schedule.



**Digital
Banking
Log In
Steps**

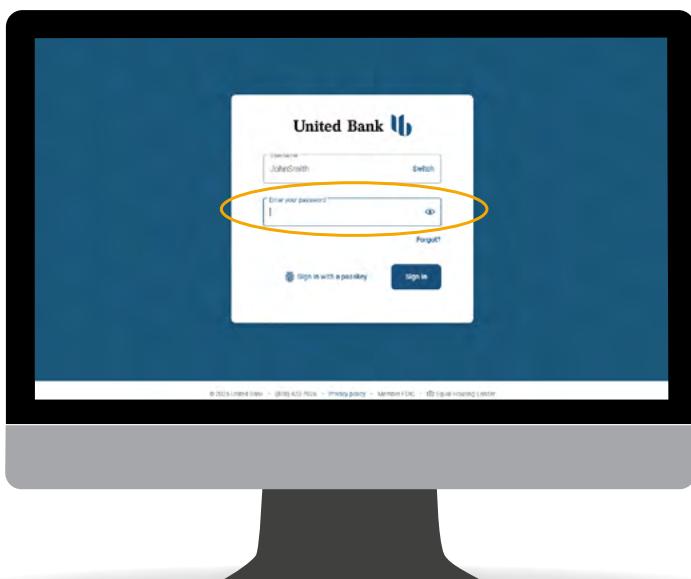
Accessing Online Banking

Starting Monday, August 18, you'll see the new Online Banking platform on UnitedBank.com. Follow the instructions below to log in to the new system.



Still have the old login saved or bookmarked? That link is no longer active. Remove it and use the updated login instructions below.

Go to **UnitedBank.com** and click the "Log In" button.



EXISTING USERS:

- **Log in at UnitedBank.com** using your existing username and the last four digits of your Social Security Number (or business EIN if you're a Business/Cash Management customer) starting Monday, August 18.
- You'll then be prompted to update your password.
- **Important:** Do not select "First Time User? Enroll Now."

NEW USERS:

You can enroll at **UnitedBank.com** starting Monday, August 18. To get started, you'll need your Social Security Number (or the last four digits of your business EIN if you are a Business/Cash Management customer), your account number, a valid email address, and your phone number.

Accessing Mobile Banking

Starting Monday, August 18, you'll need to download the NEW United Bank mobile app from your app store. Follow the instructions below to log in.

Delete the Old UB Mobi App. Download the New App.

Make sure to download our new mobile app, United Bank Digital, to stay connected to your accounts at home and on the go.





EXISTING USERS:

Starting Monday, August 18, log in to the United Bank Digital app using your existing username and the last four digits of your Social Security Number (or business EIN for Business/Cash Management customers). You'll be prompted to update your password.

Important: Do not select "First Time User? Enroll Now."

NEW USERS:

You can enroll in the United Bank Digital app starting Monday, August 18. You'll need your Social Security Number (or last four digits of your business EIN), account number, email, and phone number.

Mobile Banking Features



Secure Login Option

Log in quickly using Biometric Data (fingerprint or face scan) or a personal PIN.



Real-Time Account Access

View balances, track activity, search transactions, add notes or images, and filter by tags.



Mobile Check Deposit

Deposit checks anytime using your device's camera.



Bill Pay & Person-to-Person Payments

Pay bills or send money to friends and family – fast and secure.



Flexible Fund Transfers

Easily schedule one-time, recurring, or future-dated transfers.



Customizable App Layout

Personalize your dashboard by arranging features to fit your needs.



UnitedBank.com

251-446-6000 | 800-423-7026

